**EVENTS**
What just happened?

**PATTERNS/TRENDS**
What’s been happening?
What’s changing?

**STRUCTURES**
What has influences these patterns?
What are the relationships between parts?
What are the rules, norms, cultures, values and polices?

**MENTAL MODES**
What assumptions, beliefs and values do people hold about the systems?
What beliefs keep the system in place?

React
Anticipate
Design
Transform